

Outside Catering Terms and Conditions

1. All Food will be packaged in aluminum foil or plastic containers.
2. For every catering order of HKD2,000, 20 units of disposable dining set (plastic dining utensils, paper napkins & plastic tablecloths) will be provided. Extra spare quantity of disposable dining sets will be charged HKD\$5 each.
3. Delivery services are available from 10am - 7pm.
4. Please place order in 3 working days before the delivery or pick up date.
5. The location of order pick-up will be the designated restaurant preparing the catering order. For delivery services, please refer to the designated locations and charges.
6. There are no delivery services provided during typhoon no. 8. Customer can choose the following option:
 - Reschedule the order within 30 days, all payment is not refundable.
 - Cancel the order, 80% of the confirmed full amount will be charged.
7. For any bad weather forecast 48 hours ahead of the delivery date, customer can choose the following options.
 - Reschedule the order within 30 days with no extra charge.
 - Cancel the order, 100% of the confirmed amount will be refunded.
8. Delivery service will be suspended during red rainstorm warning.
9. No Delivery service will be provided during black rainstorm warning. Our staff will contact customer for the new arrangement.
10. All KPG Royal Card Members are entitled to enjoy 5% off and bonus points earning (Transportation charge is excluded).
11. Advance full payment is required. (Payment method: Cash, VISA, Master or AE Credit Card)
12. All set items cannot be changed.
13. All payment is non-refundable.
14. Order will only be accepted after confirmation by King Parrot Group, and there will no change is accepted after confirmation of order.
15. King Parrot Group reserves the right of final decision.

外賣到會服務條款及細則

1. 所有食物將以錫紙或塑膠外賣盒盛載。
2. 每消費滿\$2,000元可免費獲贈即棄食具(叉、匙、紙碟、紙巾及膠檯布) 20份。如需額外數量的即棄食具, 將收取每份\$5。
3. 送貨服務時間只限早上10時至晚上7時。
4. 請於送貨 / 自取日期前三個工作天訂購。
5. 如外賣自取, 地點為出品之餐廳。如須送貨, 請注意指定區域之收費。
6. 本公司原則上不會在8號或以上颱風訊號懸掛期間送貨。閣下可選擇以下方案:
 - 顧客有權於30天以內就此更改到會日期及重新安排送貨, 惟所有已繳付的款項不會退還。
 - 若取消到會訂單, 本公司將收取訂單總金額80%並退回餘額。
7. 若預料未來有惡劣天氣, 閣下有權於到會時間48小時前選擇以下方案:
 - 延後到會日期, 閣下可於30日內就同一被延誤的訂單進行延期而不另收費。
 - 取消到會訂單, 本公司將全數退回金額。
8. 紅色暴雨警告訊號懸掛時, 運輸可能會因此而延遲送遞。
9. 黑色暴雨警告訊號懸掛時, 本公司原則上不會送貨, 個別情況職員會聯絡客人作出安排。
10. 所有 KPG Royal 咭會員可獲95折優惠及賺取積分(優惠不包括運輸費)。
11. 本公司須於確定訂單時, 預先收取訂單全數金額。(可以現金、VISA、MASTER或AE信用咭支付)
12. 所有套餐食物恕不更改。
13. 訂金一經繳付將不獲發還。
14. 所有訂單由景樂集團確定後方為作實, 一經雙方確定恕不更改。
15. 如有任何爭議, 景樂集團保留最終決定權。

客戶服務熱線: 3162 3535

網址: www.kingparrot.com

電子郵箱: catering@kingparrot.com